

## **INFORMATION ON THE RIGHT OF THE CONSUMER TO WITHDRAW FROM THE CONTRACT CONCLUDED VIA E-COMMERCE**

pursuant to the Section 19 (1) of the Slovak Act No. 108/2024 Coll. on Consumer Protection and on Amendment and Addition of Certain Acts

### **Seller:**

P e W a S s.r.o. with its registered office at Vansovej 2, 811 03 Bratislava, Company No.: 31 332 013, Tax No.: SK2020315198, VAT No.: 2020315198, registered in the Commercial Register of the Municipal Court of Bratislava III, Section Sro, Insert No. 3456/B, e-commerce: [www.pewas.com](http://www.pewas.com)

### **1. Right to withdraw**

You have the right to withdraw from the contract concluded via e-commerce without giving any reason within 14 days.

The withdrawal period expires 14 days after the date of receipt of the goods, i.e. from the date on which you or the person authorised by you (excluding the carrier) take:

- a) all parts of the ordered goods,
- b) the goods which were delivered last if the goods ordered by you in one order are delivered separately,
- c) the last part or the last piece if the goods ordered by you are delivered in multiple parts or pieces,
- d) the first goods if the goods are delivered repeatedly over the period.

When exercising the right of withdrawal, please inform us of your decision to withdraw from the contract by an unambiguous statement, by letter sent to the address Tomášikova 19, 821 02 Bratislava or by e-mail sent to the e-mail address [info@pewas.sk](mailto:info@pewas.sk). For this purpose, you may use the sample withdrawal form included in this information and available also at [www.pewas.sk](http://www.pewas.sk), but its use is not obligatory.

The withdrawal period shall be preserved if you send the withdrawal notice before the withdrawal period has expired.

### **2. Consequences of withdrawal**

Upon withdrawal from the contract, we will refund all payments you have made in connection with the conclusion of the contract, including the cost of delivery of the goods to you. This does not apply to additional costs if you have chosen the delivery method other than the cheapest normal delivery method we offer. Payments will be refunded to you no later than 14 days from the date we receive your withdrawal notice. Refunds will be made by the same method you used for your payment, unless you have expressly agreed to the different method of payment, and without any additional charges being applied.

We may wait to refund your payment until the goods are returned to our address or until it is proven to us that you have sent the goods back, whichever is sooner.

Please send the goods back to us within 14 days of the date of withdrawal or hand them over to us at Tomášikova 19, 821 02 Bratislava. The time limit for returning the goods shall be preserved if the goods have been handed over for shipment no later than on the last day of this period.

You shall bear the costs of returning the goods, including the costs of returning goods which, due to their nature, cannot be returned by post.

You shall only be liable for any decrease in the value of the goods because of handling them in a manner other than that necessary to establish the nature, characteristics and functionality of the goods.

**WITHDRAWAL FORM**

pursuant to the Section 19 (1) of the Slovak Act No. 108/2024 Coll. on Consumer Protection and on Amendment and Addition of Certain Acts

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**Buyer:**

Name and surname of the consumer: .....

Address of the consumer: .....

**I hereby give notice that I withdraw from the contract concluded via e-commerce [www.pewas.com](http://www.pewas.com):**

Goods: .....

Date of order of the goods: .....

Date of receipt of the goods: .....

Consumer's signature: .....

Date: .....





